Chapter 8

MATERIEL RELEASE ORDER/REDISTRIBUTION ORDER (MRO/RDO) DENIALS, CONFIRMATIONS, AND FOLLOW UPS/REPLIES

8.1. General. This chapter outlines instructions for processing MRO/RDO denials, shipment confirmations, and follow ups/replies between the Item Manager Wholesale Requisition Process (IMWRP) D035A subsystem and the applicable shipment activity system; the Air Logistics Center D035R Transportation Routing and Documentation subsystem, AF base system, and other services' systems. This process relates to MRO/RDO confirmations, denials, follow ups, and replies for which computer records are suspensed within DO35A with a "BA" supply action code (item being processed for release and shipment). This chapter also outlines the procedures for the posting of shipment confirmations associated with contract direct deliveries for which requisitions are suspensed within the computer with a "BV" action code.

8.2. Denials.

8.2.1. MRO denials from both local and off-base storage sites (document identifier "A6") and RDO denials (document identifier "B7") from AF bases, depot supply, and system program manager (SPM) activities are covered herein.

8.2.1.1. All denials will be received in DO35A via AUTODIN communications or user terminal. Reinstatement action and adjustment to accountable/memorandum balances will be made as applicable.

8.2.1.2. Mission capability (MICAP) denials will be mechanically reinstated unless the denial contains an asterisk in record position (rp) 72, indicating a manual reinstatement action to satisfy the requirement. In processing MICAP denials to manually reinstate the requirement, the denial containing the asterisk should accompany the post-post action to update the computer records. MICAP denials without the asterisk will be mechanically reinstated and processed in the same manner as other denials and reinstatements.

8.2.1.3. Denials containing the inventory management specialist (IMS) Department of Defense Activity Address Code (DODAAC) will not be reinstated. In addition, denials will not be reinstated when they are received after "FC" status has been furnished to the customer.

8.2.1.4. The following applies to MICAP processing time frames and denial processing: The IMS will be notified by the storage activity of the fact that a new debit is in process in accordance with prescribed time frames outlined in AFMAN 23-110, Volume 1, Part 1, Chapter 5, Section 5A. The IMS may direct denial or request continued processing of the release document. This decision is based on the determination made by the IMS regarding whether the MICAP requirement can be satisfied from alternate sources more quickly than waiting for the storage function to locate the materiel relating to the debit.

8.2.2. MROs.

8.2.2.1. MRO denials containing reason code "M" or "Z" will be rejected as a "9B" exception for processing as

outlined in Chapter 9. When an MRO denial is matched to a "V3" action, the intransit balance is reduced by the denial quantity.

8.2.2.2. MRO denials will be automatically processed if the dollar value of the quantity of the denial added to the quantity of the master record is less than $800 unless the reason code is "H," "J," "K," "S," "T," or "V," or unless the item being denied is classified or pilferable. The balance will be reduced to zero and will not be frozen nor will a denial inventory adjustment transaction (IAT) be output for research.

8.2.2.3. MRO denials containing reason code "H," "J," "K," "S," "T," or "V," or for classified/pilferable items or if the total asset dollar value is greater than $800 will automatically freeze (that is, block) the site and condition balance denied for all purpose codes in combined storage. The denial quantity will be added back to the balance and a proposed decrease IAT will be output to the IMS. Balances frozen as a result of a denial are not considered for shipment; however, a post-post action will process. "X" blocked balance notice and a weekly listing are output for denial actions (Chapter 23).

8.2.2.4. The IMS will receive the denial IATs for "A" ownership/purpose code and prime-odd account balances. The IMS will research to determine appropriate corrective actions (i.e., whether IATs should be honored or special inventory should be requested, etc.), and will take action accordingly. If an inventory is already in progress at the time of a denial, the inventory should normally be continued and therefore the denial IATs will not be output for IMS action.

8.2.2.5. MRO denials containing reason code "E" or "F" will cause the requisition to be reinstated for that quantity denied. The reinstatement will then be rejected as a "6P" controlled exception for processing as outlined in Chapter 9. The denied quantity will be added back to the applicable storage site balance but the site balance will not be blocked.

8.2.3. RDOs.

8.2.3.1. RDO denials containing reason code "M" or "Z" will be rejected as a "9B" controlled exception for processing as outlined in Chapter 9. When the RDO denial is matched to an "O2" (alpha "O," numeric 2) action code, and the item is coded as an economic order quantity item, the intransit balance is reduced by the denial quantity.

8.2.3.2. When the denial is from a depot supply activity and the reason for denial code is "A," "B," or "C," the transaction quantity is added to the ownership/purpose code "9" balance and the balance is frozen with a freeze date of today plus 35 days. An asset overlay (document identifier "XBD") will cause the balance to be unfrozen. When the reason for denial code is other than "A," "B," or "C," the applicable ownership/purpose code "9" balance is zero and deleted.

8.2.3.3. RDO denials containing reason code "E" or "F" will be processed in the same manner as MRO denials (paragraph 8.2.2.5).

8.2.3.4. Appropriate reversal transactions (document identifier "F7_") are prepared for the financial inventory accounting system when RDO denials from AF bases are processed.

8.2.4. All denials that have processed against the master balance records, will be reflected on the transaction register.

8.2.5. Procedures for processing denials on stock list change (SLC) shipments are outlined in Chapter 14.

8.3. Confirmations.

8.3.1. DO35A will receive a confirmation notice for each item shipped by the shipping activity via AUTODIN

communications or user terminal except for automatic shipments resulting from SLC decapitalization actions.

8.3.2. Confirmation notices for MROs (document identifier "AR0") and RDOs (document identifier "BL0") for shipment from the prime site, depot supply, or special support are prepared and furnished by the D035R subsystem (AFR 75-1). Confirmation notices for RDOs generated at an AF base are prepared by that base's shipping activity. Confirmations for RDOs issued from an AF base for other service requisitions will be prepared by the IMS when advised that shipment has been made.

NOTE: AFR 75-1 is scheduled to become AFPD 24-2 under the new AF publications conversion plan.

8.3.3. Confirmations will be in standard MILSTRIP format, except those prepared by the D035R subsystem, which will contain the Julian date (rp 62-64) that the MRO/RDO was received in the D035R subsystem. Record position 65-67 will contain the MILSTRIP routing identifier of the shipper, i.e., F site "B," F site "W," F site "Z," or SM. Record positions 45-50 will contain the six positions of the transportation control number data required to be inserted in rp 62-67 on status transactions.

8.3.4. Confirmations on RDOs issued to other services. The IMS will prepare a confirmation when advised that shipment has been made. The "Z3" confirmation will be entered through the user terminal using shipment confirmation input screen "CFDA."

8.3.5. When a confirmation is processed from another service storage site or from an AF base and the confirmation pertains to an FMS shipment, shipment status (document identifier "AS_") is generated and forwarded to the Security Assistance Management Information System (W001) (SAMIS) system for International Logistics Program (ILP) billing action.

8.3.6. Confirmations of shipments made directly from the contractor. Normally for shipments to customers directly from contractors (document records are coded with a "BV" supply action code), the computer records are closed through the receipt of "ZK_" confirmation transactions from the J041 system. When a requirement exists for the IMS to take manual action to process direct shipment confirmations, the IMS will input the "ZK_" transaction via the user terminal using the input screen "CFDA." As a result of processing the "ZK_" transaction, the system will generate "AS_" shipment status to all customers, including FMS, as dictated by the media and status code.

8.4. MRO/RDO Follow Ups/Replies.

8.4.1. DO35A will initiate MRO/RDO follow ups (document identifier "AF6" or "BF7") on open, unconfirmed shipments. For priority designator 01-08, the first follow up will be 10 days after the release date when the MRO/RDO pertains to a requisition with other than document identifier A05/E. The first follow-up on "A05/E" requisitions is 15 days. The first follow-up for priority designator 09-15 shipments will occur 30 days after the date the requisition is coded for shipment. The second and subsequent follow ups on all priorities will be at 30 day intervals from the date coded for shipment.

8.4.1.1. Open, unconfirmed shipment records for AF accounts ("E" or "F" in rp 30) will be coded complete ("FC" status) when the record is still open more than 120 days after the date coded for shipment. Open shipment records for other than AF base accounts will not be closed with "FC" status.

8.4.1.2. Open, unconfirmed shipment records for other than AF base accounts, i.e., security assistance (SA) program, other services, etc., that are open more than 150 days from the date coded for shipment will be output to the IMS on an open requisition notification (PCN A-D035A-2LS-D1-G29) with the phrase *DELINQUENT OPEN SHIPMENT.* Subsequent notices will be output at the end of each week until the record is closed. These open, unconfirmed shipment records must be cleared by processing a shipment confirmation, denial and reinstatement of the requisition, or reversal of the original shipping action.

8.4.1.3. When an open, unconfirmed shipment record has been coded complete ("FC" status), DO35A will not add back the requisition quantity to the shipment activity balance. DO35A will assume the shipment has been made.

8.4.2. The D035R subsystem will react to follow-ups from DO35A as follows (paragraph 8.5. contains detailed input/output transaction interface):

8.4.2.1. If no record exists in the D035R subsystem, a supply status transaction (document identifier "AE6") will be prepared with "BF" status in rp 65-66 and forwarded to DO35A for reinstatement action. If the follow up was for an RDO action to the D035K system, the D035R subsystem will trigger a "ZFV" transaction for the D035K system to create a new overlay to DO35A. If the follow up was for an MRO action, the quantity in the document identifier "AE6" will be added back to the DO35A item data base balance.

8.4.2.2. If the follow up matches a denial action in the D035R subsystem, a follow-up reply (document identifier "AE6" with status code "BY") will be forwarded to DO35A for processing as a denial.

8.4.2.3. If the follow up matches a shipment action in the D035R subsystem, a confirmation reply ("AR0" or "BL0") will be furnished to DO35A.

8.4.2.4. If the follow up matches an open record (not confirmed or denied) in the D035R subsystem, a supply status transaction document identifier "AE6" will be prepared with "BA" status in rp 65-66 and forwarded to DO35A to compute a new follow-up date.

8.4.2.5. If the follow up matches a record in the D035R subsystem, but the record does not contain a supporting transaction record of the action taken, a follow-up reply (document identifier "AE6" with status code "BE") will be forwarded to DO35A for processing as follows:

8.4.2.5.1. A notice with the phrase "BE Status Received" will be output for manual processing.

8.4.2.5.2. Upon receipt of the notice the manager will validate the requirement with the requisitioner by narrative message.

8.4.2.5.3. If the requisitioner has not received the requested materiel and the response indicates a continuing valid requirement, the manager will prepare and process a modifier document as follows:

8.4.2.5.3.1. Enter an "AM_" requisition modifier transaction into the system via the user terminal using input screen "RQM."

8.4.2.5.3.2. DO35A will mechanically prepare an "AM6" document with "BE" status to the shipping activity for reinstatement action.

8.4.2.5.4. If the requisitioner's response to the manager's narrative message is that there is no longer a valid requirement for the materiel, the manager will input an "AG6" reversal transaction using input screen "STAB," followed by input of an "AC_" cancellation action into the system using input screen "BOAB" to cancel the requisition. If the materiel has been received, the IMS will input an "AR0/BL0" confirmation using the "CFDA" input screen.

8.4.3. If no reply to the follow up has been received in DO35A within the specified number of days (paragraph 8.4.1), DO35A records will be marked to subsequently furnish "FC" status to the AF customer upon receipt of follow up. SA program/grant aid or FMS and other services follow ups are excluded from this requirement and will be furnished normal shipment status.

8.4.4. Document identifier "BK0" with status code "FC" will be furnished to the D035R subsystem concurrently with the assignment of "FC" status to the record.

8.4.5. Document identifier "AE6" with status code "CF" will be received in DO35A when the shipping activity detects an exact duplicate of a previously recorded MRO/RDO. DO35A will reject this transaction as a "1E" (suspected duplicate), controlled exception (Attachment 1, Chapter 9), when it matches a requisition control active master.

8.4.6. When the shipping activity has provided notice of availability to the country representative or freight forwarder, document identifier "AE6" with status code "BL" is forwarded to DO35A. DO35A will change the document identifier from "AE6" to document identifier "AE1"/"AE5" and forward for defense automatic addressing system (DAAS) routing to the requisitioner and the W001 system.

8.4.7. If the requisitioner processes a cancellation request ("AC1") to an AF inventory control point (ICP), DO35A will convert it to an "AC6" transaction and forward same to the shipping activity. This activity should respond back to DO35A with either an "AU_" (shipment status) or "AG6" (cancellation status) transaction. DO35A will process these transactions as outlined in Chapter 19.

8.5. Flow of MRO/RDO Denials, Confirmations, Follow Ups/Replies.

8.5.1. The MRO/RDO denials, confirmations, and follow ups/replies, except those from AF bases and other service storage activities, will be received from the D035R subsystem.

8.5.2. The following output transactions are furnished by the D035A subsystem mechanically to the D035R subsystem:

8.5.2.1. MROs -- Document identifier "A5_."

8.5.2.2. RDOs -- Document identifier "A2_."

8.5.2.3. IMS-initiated follow ups on MROs -- Document identifier "AF6," "AFJ," and "AKJ."

8.5.2.4. IMS-initiated follow ups on RDOs -- Document identifier "BF7."

8.5.2.5. MRO/RDO cancellation request -- Document identifiers "AC6," "AC7," and "ACJ."

8.5.2.6. Notification of customer being furnished "FC" status -- Document identifier "BK0."

8.5.2.7. Modifiers - Document identifier "AM6" -- To modify the priority of an MRO/RDO to indicate MICAP status.

8.5.2.8. Modifiers - Document identifier "AM6" with "BE" status in rp 65-66 -- When the manager indicates the shipping activity is to reinstate the shipment action of an MRO/RDO.

8.5.3. The following transactions will be received in DO35A from the D035R subsystem:

8.5.3.1. MRO confirmations -- Document identifier "AR_."

8.5.3.2. MRO denials -- Document identifier "A6_."

8.5.3.3. MRO confirmation in response to follow up -- Document identifier "AR_."

8.5.3.4. MRO denial in response to ICP follow up -- Document identifier "AE6" with status code "BY."

8.5.3.5. RDO confirmations -- Document identifier "BL0," "BLA," or "BLB."

8.5.3.6. RDO denials -- Document identifier "B7_."

8.5.3.7. RDO confirmation in response to follow up -- Document identifier "BL7."

8.5.3.8. RDO denial in response to ICP follow up -- Document identifier "BT7."

8.5.3.9. Reply to MRO/RDO cancellation request -- Document identifier "AU_" and "AG6."

8.5.3.10. Status (open shipment or no record) in response to ICP follow-up -- Document identifier "AE6" with status code "BA," "BE" and "BF."

8.5.3.11. Status - Document identifier "AE6" with status code "CF" -- When the D035R subsystem has detected a duplicate MRO/RDO.

8.5.3.12. Status - Document identifier "AE6" with status code "BL" -- Notice of availability.